



## IMPORTANT POOL NEWS!

Completed pool pass applications are due to the IKO management office by:

**May 1, 2018**

Summer is fast approaching and RSV Pools is gearing up for a great summer season! RSV Pools manages a large portfolio of pools in the area and brings many years of experience to the table. We are excited to have them onboard and look forward to a fun summer ahead!

All persons expecting to use the pool must have a valid 2018 pass. **If you completed and returned an application last year and obtained passes for you and your family, you are SET to use the pool.**

If you completed and returned your application last year but never got your passes, you will need to do so before using the pool this year - every member is required to have a pass to use the pool.

### **The pool opens on Saturday, May 26, 2018!**

1. The attached "Swimming Pool Pass Application -2018 Pool Season" must be completed IN ITS ENTIRETY and returned to Marcy Grove at IKO **no later than May 1, 2018**, so that all information can be entered into the new database. You must list the **first and last names of all residents (members of your immediate family who actually live in the home listed on the application)** and the **dates of birth** (not ages) for each member. We also need at least one **current email address** for the household so IKO can notify you that we have received your application and to inform you of any changes and/or updates to the system, as needed. IKO will also use this email address to notify you of any pool closings and of other important pool information throughout the season.
2. New Owners & Renters,
  - a. New homeowners: If there isn't settlement information on file with our office, you will need to provide a copy of your HUD-1 (settlement sheet) along with your completed application.
  - b. Renters: If you are renting a property within the community and there isn't a current lease on file with our office, you will need to provide a copy of your current lease agreement, along with your completed application.
  - c. If you would like to add or remove someone from your membership: Any individual who lives in your home and is two years of age or older needs a pass to enter the pool. In order to limit overcrowding of the pools, we cannot issue pool passes to relatives or friends who do not live in the community, or who are not an owner of a home in the community.
  - d. If you need to replace a previously issued pass: replacement passes will be issued for a fee of \$50 per pass.

3. Pool Rules and Regulations: Please take a few minutes to review the pool rules and regulations with the members of your household. These guidelines are set forth by the Board of Directors to ensure a safe and fun environment at the pool for our residents and their guests.
4. Pool pass applications should be returned to "ATTN: Marcy Grove" by any of the following means: (1) by postal mail to IKO's mailing address (located at the beginning of this letter), (2) by fax to 301-924-9389, or (3) by email to [mgrove@ikocommunitymanagement.com](mailto:mgrove@ikocommunitymanagement.com). Incomplete applications will be returned and applications will not be accepted at the pool.
5. **Homeowners who are not up-to-date on HOA dues payments and/or who have any outstanding architectural or maintenance violations will not receive pool passes until accounts are brought current and/or violations are corrected.**
6. **Guest passes:** In addition to individual pool passes, each household will be issued one (1) guest pass that is valid for ten (10) visits. On your first visit to the pool, you will be asked to sign for your guest pass. Note: each one (1) visit to the pool by each one (1) guest will constitute a single punch on the guest card. Residents may purchase *additional* guest passes for \$15.00 per pass by either sending a check or money order made payable to the Fountain Hills CA c/o IKO Real Estate at 3416 Olandwood Court, Suite 210, Olney, MD 20832. Please also indicate how many passes you wish to purchase and include a self-addressed, self-stamped envelope for returning the passes.

If you have any questions, please do not hesitate to contact the Fountain Hills management company, IKO Real Estate, Inc., via email to either Julie Hoffmann, [jhoffmann@ikocommunitymanagement.com](mailto:jhoffmann@ikocommunitymanagement.com), or Marcy Grove, [mgrove@ikocommunitymanagement.com](mailto:mgrove@ikocommunitymanagement.com) or by phone (301)-924-4050.

We look forward to a fun and enjoyable summer season at the swimming pool!

The Fountain Hills Board of Directors

Fountain Hills Community Association, Inc.  
c/o IKO Community Management  
3416 Olandwood Court, Suite 210  
Olney, MD 20832

2018 Swimming Pool Pass Application

Owner(s) \_\_\_\_\_  
Address \_\_\_\_\_  
\_\_\_\_\_

Please check one of the following:

- \_\_\_\_\_ The Applicant is the owner of record and currently occupies the residence.  
\_\_\_\_\_ The Applicant is not the owner of record. Please complete Renter's Information\*

Renter's Name(s): \_\_\_\_\_

\* **Note: Renters must include a copy of either the first page & signature page of their lease or their driver's license showing residence at the address listed on this application.**

Telephone Numbers and Email Address:

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_  
Cell Phone \_\_\_\_\_ Emergency Phone \_\_\_\_\_

Email Address: \_\_\_\_\_

In the space below, please list the **first and last name** for each member **who lives at the address shown above**, and who will use the swimming pool facility:

	AGE:
First & Last Name: _____	_____
First & Last Name: _____	_____
First & Last Name: _____	_____
First & Last Name: _____	_____
First & Last Name: _____	_____
First & Last Name: _____	_____
First & Last Name: _____	_____
First & Last Name: _____	_____

Applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name \_\_\_\_\_

Please submit your completed pool pass application to: "ATTN: Marcy Grove" by any of the following means: (1) by postal mail to: IKO, 3416 Olandwood Court, Suite 210, Olney, MD 20832, (2) by fax to: 301-924-9389, or (3) by email to: [mgrove@ikocommunitymanagement.com](mailto:mgrove@ikocommunitymanagement.com), as soon as possible, but not later than **May 1, 2018**.

\*Incomplete applications will be returned and applications will not be accepted at the pool.

## FOUNTAIN HILLS COMMUNITY ASSOCIATION, INC.

### 2018 SWIMMING POOL RULES AND REGULATIONS

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**For the health, safety and welfare of our residents and guests using the swimming pool, the Board of Directors has established the following rules which will be enforced:**

1. All residents must apply for and be issued a pass that is valid for the current pool year.
2. All residents must check in at the entrance each time they use the pool facilities.
3. All guests must be accompanied by a Fountain Hills resident at all times and must check in upon entering the pool area. Guests must follow all rules of the Association. Host members are responsible for the actions of their guests.
4. A complimentary ten-punch (visit) guest pass will be issued to each household at the beginning of each season. The complimentary guest passes are available for pick-up at the pool front desk. Additional guest passes can be purchased for a non-refundable fee of \$15 per pass. To obtain an additional 10-punch guest pass, send your request and check, payable to the Fountain Hills Community Association, to IKO Community Management, at 3416 Olandwood Court, Suite 210, Olney, MD, and pass(es) will be mailed to you. **Unused punches from prior years may not be used in subsequent years.**
5. Parents or legal guardians may bring all of their children to the pool using their resident pool passes and **no more than three (3)** additional children under the age of ten (10) on guest passes.
6. **Lost Passes:** A fee of fifty dollars (\$50) will be charged for replacement of each lost resident pass regardless of the reason. Please note, guest passes may not be replaced. To obtain a replacement resident pass, send your request and check, payable to the Fountain Hills Community Association, to IKO Community Management (address above) and you will be notified of the date to visit the pool to obtain your new pass(es).
7. Community health standards require:
  - a. All bathers must shower before entering the pool.
  - b. No admittance to the pool to anyone with a cough, cold sores, excessive sunburn, nasal or ear discharge, any skin eruptions or anyone wearing a bandage.
  - c. After using the toilet, bathers must take a shower before returning to the pool.
  - d. Diaper age children must wear tight-fitting rubber pants in all pools to comply with Montgomery County Health Department regulations.
8. The pool manager or lifeguard has **absolute authority** in all matters pertaining to the safety, operation and management of the pool.
9. The pool manager or lifeguard on duty may ask a resident and/or guest to leave the pool area for a violation of these rules and regulations and may bar further admittance pending a report to the property management company within forty-eight (48) hours of the violation.
10. The Board of Directors reserves the right to suspend a member's privileges, as authorized, for any violation of these rules and regulations, any architectural or maintenance violation, or any past due assessments.
11. Any person may be restricted from the use of the pool facilities or surrounding areas for any violation of these rules and regulations.
12. The following are **PROHIBITED**:
  - a. Smoking
  - b. Alcoholic beverages, chewing gum or chewing tobacco within the pool enclosure.
  - c. Persons under the influence of alcohol or drugs.
  - d. Spitting or blowing the nose in the pool.
  - e. Glass, ceramic or pottery containers or sharp metal objects in the pool area.

- f. Cut-offs or street clothing of any kind in the water.
- g. Leaving any trash in the pool area.
- h. Running, pushing, wrestling or causing other undue disturbances.
- i. No pool parties.
- j. Consuming food outside the pavilion or other designated areas.
- k. Wheeled vehicles or objects (except baby carriages, strollers or wheel chairs).
- l. Playing, swinging or sitting on ladders or steps.
- m. Climbing, hanging or playing on guard stands.
- n. Sitting, hanging or diving over float lines.
- o. Foul or abusive language will not be permitted in the pool area.

13. Diving Rules:

- a. All persons wishing to use the diving board must pass a swimming test at the discretion of the lifeguards prior to being permitted to use the diving board.
- b. Diving is permitted straight away from the diving board only.
- c. Make certain that the previous diver has cleared the ladder before diving.
- d. Stay off the diving board until the previous diver leaves the board.
- e. Having dived, surface quickly and swim immediately to the nearest ladder.
- f. No "horseplay" or "tag" games are permitted at the sole discretion of the pool manager.
- g. Non-swimmers are not permitted in the diving well.
- h. No "double bouncing" will be permitted on the board.
- i. No hanging on the diving board will be permitted.
- j. No swimming in the diving well will be permitted unless the diving board has been closed by the pool manager. Permission of the manager must be requested to close or open the diving well.
- k. No running dives from the side of the pool are allowed.
- l. No diving from the pool side will be permitted in the shallow areas of the pool. The lifeguard on duty may regulate the type of diving permitted in order to insure swimmer safety.
- m. Diving board may be closed at the discretion of the lifeguard.

14. The lap lane will be used for lap swimming only at the discretion of the pool manager or lifeguard on duty.

15. The use of kickboards is restricted to the lap lanes unless otherwise approved by the pool manager or lifeguard on duty.

16. Persons causing undue disturbances will be asked to leave the pool area.

17. No pets of any kind, other than seeing-eye or handicap assistance dogs, will be allowed in the pool area.

18. The pool manager or lifeguard has the absolute authority to control or forbid the use of face masks, snorkels and swim fins, life preservers, floaties, balls or other play.

19. No flotation devices other than Type I, II or III U.S. Coast Guard-approved flotation devices are permitted in the pool. Children wearing such devices must be supervised by a parent or appointed guardian "within arm's reach" of the child.

20. Swimming games will be permitted at the sole discretion of the lifeguard on duty.

21. Only authorized personnel shall be permitted in the filter room area, on the guard stands or behind the sign-in desk. No members will be permitted in the lifeguard station except in the case of an emergency.

22. Non-swimmers must remain in the shallow end of the pool, the water not to exceed their mid-chest.

23. A rest/lap swim period of fifteen (15) minutes may be observed every quarter before the hour. Swimming during this period will be restricted to those swimmers sixteen (16) years of age or older. During this period, no person under the age of sixteen (16) will be permitted into the main pool or "beach"/junior pool or to place their feet into the water over the side of the pool.

24. No furniture is permitted in any pool, including the tiled area of the "beach"/junior pool.

25. The pool facilities may be closed, at the sole discretion of the pool manager, and in accordance with Montgomery County ordinances, due to thunder, lightning, rain, air temperature under sixty-five (65) degrees Fahrenheit, or due to operational breakdown or other unhealthy conditions.
26. For safety purposes, lounge chairs will not be permitted in the wading pool area at any time.
27. The “**Emergency Signal**” for clearing the pool is three (3) blasts of the whistle. When this signal is sounded, all swimmers must leave the pool by the nearest ladder or pool edge.
28. Gates to the pool area and wading area **must be closed** after use.
29. Rules concerning children:
  - a. No child over six (6) years of age is allowed in the wading pool at any time.
  - b. Parents are responsible for their children in the wading pool and must remain with them in the area.
  - c. No children five (5) years and younger are allowed in the water without a parent in attendance.
  - d. Children under the age of eleven (11) must be accompanied by an “adult” age sixteen (16) or over.
  - e. Any child must meet basic swimming requirements to be in the pool area unattended. The requirements shall be determined by the pool manager or lifeguard on duty.
30. Any unauthorized use of the pool facilities and/or surrounding areas by any person(s) will be prosecuted to the fullest extent of the law and may include revocation of pool privileges for a period to be determined by the Board of Directors.
31. These pool rules and regulations are subject to change, at any time, at the discretion of the Board of Directors.

**Any questions, complaints, or suggestions regarding these rules and regulations for the swimming pool operations should be directed to the Board of Directors, c/o IKO Community Management, and not to the pool management staff. The management team at IKO can be reached at: 301-924-4050.**

## **REMINDER:**

The parking area to the right of the pool house is NOT for pool related parking. The spaces are the property of the Fountain Hills Condominium and unauthorized parking is subject to towing.

**HAVE A SAFE AND PLEASURABLE SEASON!**



This is a Non-Smoking Facility.  
Thank you for NOT smoking!

The 2018 swimming pool hours will be:

<b>While Public Schools are In Session</b>			<b>After Public Schools Close</b>		
<b>Monday</b>	3:00 p.m.	8:00 p.m.	<b>Monday</b>	Noon	8:00 p.m.
<b>Tuesday</b>	3:00 p.m.	8:00 p.m.	<b>Tuesday</b>	Noon	8:00 p.m.
<b>Wednesday</b>	3:00 p.m.	8:00 p.m.	<b>Wednesday</b>	Noon	8:00 p.m.
<b>Thursday</b>	3:00 p.m.	8:00 p.m.	<b>Thursday</b>	Noon	8:00 p.m.
<b>Friday</b>	3:00 p.m.	8:00 p.m.	<b>Friday</b>	11:00 a.m.	9:00 p.m.
<b>Saturday</b>	11:00 a.m.	9:00 p.m.	<b>Saturday</b>	11:00 a.m.	9:00 p.m.
<b>Sunday</b>	Noon	8:00 p.m.	<b>Sunday</b>	Noon	8:00 p.m.
<b>Holidays</b>	11:00 a.m.	9:00 p.m.	<b>Holidays</b>	11:00 a.m.	9:00 p.m.